

**WOODHULL TELEPHONE COMPANY - DIVERSE COMMUNICATIONS INC.**

Name \_\_\_\_\_ S.S.N. \_\_\_\_\_ D.O.B. \_\_\_\_\_

Name \_\_\_\_\_ S.S.N. \_\_\_\_\_ D.O.B. \_\_\_\_\_

Service Address: \_\_\_\_\_ PO Box \_\_\_\_\_ City: \_\_\_\_\_

Billing Address if Different: \_\_\_\_\_

Employer Name & Address: \_\_\_\_\_

Spouse Employer Name & Address: \_\_\_\_\_

Previous Address: \_\_\_\_\_

Cell Phone Number (s): \_\_\_\_\_

**MARKETING:** Would you like to receive information on new products/services available with-in our company:  **yes**  **no** or our subsidiary's:  **yes**  **no**

**CPNI Password:** \_\_\_\_\_

Back-up authentication questions for lost or forgotten password  
You may choose to answer up to four of the following:

Favorite Color: \_\_\_\_\_ Pet's Name: \_\_\_\_\_

Favorite Sports Team: \_\_\_\_\_ Favorite Hobby: \_\_\_\_\_

I authorize the following person (s) to obtain information & make changes to my Telephone account:

\_\_\_\_\_

**Phone Service:** Published \_\_\_\_\_ Non Published \$1.00/Mo. \_\_\_\_\_

Long Distance Carrier: \_\_\_\_\_

Wire Maintenance - \$1.25 per month Yes \_\_\_\_\_ No \_\_\_\_\_

**Features:** Voice Mail \$2.50/Mo. \_\_\_\_\_ Caller I.D. \$3.50/Mo. \_\_\_\_\_

Choose 2 or more of the following features for \$1.00 each

Call Waiting \$1.25/Mo. \_\_\_\_\_ Call Forwarding \$1.25 \_\_\_\_\_

3-Way Calling \$1.25/Mo. \_\_\_\_\_ Speed Calling \$1.25/Mo. \_\_\_\_\_

Signature: \_\_\_\_\_ Spouse Signature \_\_\_\_\_

I understand a credit report may be pulled and my deposit may be based on the findings of this report. (Initials)

\_\_\_\_\_

**For Office Use Only:** **Phone Number Assigned:** \_\_\_\_\_  
Deposit Required: \_\_\_\_\_ Date Deposit Received: \_\_\_\_\_

**PIC FREEZE AUTHORIZATION FORM**

Account Name: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

(Please be sure that the name and address on this form matches the name and address for the telephone number)

I hereby authorize Diverse Communications, Inc. to implement, effective immediately, a freeze of my provider for the service or services indicated by my signature or signatures below. I understand that I will be unable to make a change in provider for any of the services on which I place a freeze, unless I first instruct Diverse Communications, Inc. to remove the freeze.

Freeze my IntraLATA long distance carrier (see attached "Important Information Regarding Changes in Long Distance Companies for explanation of "IntraLATA").

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

Freeze my InterLATA long distance carrier (see attached "Important Information Regarding Changes in Long Distance Companies for explanation of "InterLATA").

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

Should you choose, in the future, to orally instruct us to remove your freeze, the Federal Communications Commission requires that we confirm your identity before we remove your freeze. Please provide one of the following so that we will be able to comply.

Social Security Number, Date-of-birth, or  
Mother's maiden name: \_\_\_\_\_

**PLEASE READ – IMPORTANT INFORMATION**

**Customer Proprietary Network Information – Special Notice**

Effective December 8, 2007, new FCC rules associated with Docket No. 07-22 went into effect to protect your Customer Proprietary Network Information (CPNI). CPNI is data that is not publicly available, including the types of services you subscribe to, the number of telephone lines you have, how much you use your services, and your calling and billing records. Pursuant to the new rules we are obligated by the FCC to implement the following safeguards to protect your CPNI:

- 1) Call in customers will be authenticated by a validation code that will appear on the front page of their bill or by a pre-determined password.
- 2) Walk-in customers will be authenticated by presenting a valid photo I.D.
- 3) All Customers will be offered the option of setting up a password & back up authentication for lost or forgotten passwords.
- 4) Customers will be immediately notified of certain account changes, including changes made to passwords or back-up authentication questions.

Protecting our customers' CPNI is a priority to us and we assure you we will take all the necessary precautions to do so. If you have any questions about the new rules, please call our Business Office at 334-2150.

Woodhull Telephone Company

Diverse Communications Inc.